



Job description

Delivery Personnel

The Delivery Personnel Job Description document outlines the core responsibilities and accountabilities of a Delivery Personnel.

Wild Peeta®
02-Sep-08

Delivery Personnel Job Description

Company	Wild Peeta
Job Title	Delivery Personnel
Reports to	Manager / Assistant Manager
Subordinates	NA
Job Type	Full-time
Hours	9 hours per day
Pay Type	Monthly
Wages	-
Location	Dubai

Summary of Position:

Prepares and delivers food products to customers in a tidy and timely manner.

Duties & Responsibilities:

- Packages products to be delivered to customer premises.
- Collects money and coupons from customers along with signature to verify customer's receipt of delivery.
- Promotes Wild Peeta products. Distributes door hangers and other promotional material.
- Prepares Wild Peeta products, washes dishes, operates kitchen equipment, assembles food boxes, sweeps floors, performs closing tasks to company standards and waits on customers.
- Will be trained in several operational areas of Wild Peeta and is expected to perform multiple duties at any given time.
- Drives Company owned vehicle to deliver customer orders in a timely manner.
- Should ensure any branding on vehicle is always clearly visible, clean and in appropriate condition.
- Is required to log their beginning and ending mileage of their vehicle at the beginning and ending of each shift.

- Is required to be in washed and tidy uniform (every shift) and ready to perform duties upon clocking in.
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Qualifications:

- Be at least 21 years of age.
- Have knowledge of service and food and beverage, generally involving at least two years of related experience.
- **LANGUAGE / COMMUNICATION SKILLS**
 - Be able to communicate and understand the predominant language(s) of the restaurant's trading area - English (Must), Arabic (Advantage), others (Nice to have).
 - Ability to read and comprehend simple instructions, short correspondence, and memos.
 - Ability to write simple correspondence.
 - Ability to comprehend complex directions to specific physical locations.
 - Ability to effectively present information to customers and other Wild Peeta employees.
 - Must have a positive and professional attitude.
- **MATHEMATICAL SKILLS**
 - Ability to add and subtract using whole numbers and decimals. Ability to compute change.
- **REASONING ABILITY**
 - Ability to apply common sense understanding to carry out instructions furnished in written, oral, or diagram form.
 - Ability to problem-solve.
 - Must be able to read city street maps.
- **CERTIFICATES, LICENSES, REGISTRATIONS**
 - Driving license is a must.
 - A valid Driver's License for the city/country in which you will be based to deliver food.
 - Good driving record which must be free of the following violations:

- License revoked or suspended due to moving violation.
- Reckless driving.
- Excessive speeding or speeds over legal limits.
- Criminal convictions.
- Driving without a license.
- Failure to report an accident or making false reports to authorities.
- Driving under the influence of drugs/alcohol.
- Open container violation.
- Driver cannot have more than one moving violation per year in the past 3 years or more than one accident in the past 3 years.

- **PHYSICAL DEMANDS**

- Specific vision abilities required by this job include distance vision.
- Should not be prone to loss of consciousness as a result of a personal medical condition.
- Be able to work in a standing position for long periods of time (up to 9 hours).
- Be able to reach, bend, stoop, and frequently lift up to 50 pounds.
- Must have the stamina to work 50 to 60 hours per week.

- **WORK ENVIRONMENT**

- While performing the duties of this job, the employee is regularly exposed to outside weather conditions. The noise level in the work environment is usually moderate.

Company Mantra

Company Profile:

About us

Wild Peeta is a DUBAI-based Quick-Service-Restaurant (QSR). We primarily sell products such as Wild Peeta Sandwiches (fusion Shawarmas) and Wild Paradise Salads. Our preparation method is highly interactive and almost all our dishes are prepared on the spot to achieve the highest level of freshness and taste

Vision

Wild Peeta® is the only food service establishment of its kind anywhere. We aim to grow profitably and become the first internationally standardized fast food franchise originating from DUBAI.

Mission Statement - "The Four Pillars"

The company's goal is that of a multi-faceted success. Our first responsibility is to the financial well being of the restaurant. We will meet this goal while emphasizing "The Four Pillars" of our establishment:

- FOOD that is fresh, tasty, and creative in presentation.
- SERVICE of the highest standard, which is timely and reliable. We believe and apply that quality is never an accident; it is always the result of high intention, sincere effort, intelligent direction, and skillful execution.
- RESPECT – ‘Do the right thing’. The highest quality of attitude, fairness, understanding, and generosity between management, staff, customers, and vendors. Additionally, we are strong supporters of the local business community (especially Small Business Enterprise) and believe in giving our living earth the highest level of respect.
- AMBIENCE that is intelligent, pleasing and creative.

Awareness of all these factors, and the responsible actions that result, will give our efforts a sense of purpose and meaning beyond our basic financial goals.

Association

Wild Peeta is a proud Member of the Sheikh Mohammed Bin Rashid Establishment for Young Business Leaders.